

AI Project Readiness Checklist

18 questions to answer before you start an AI project. If you can answer most of them clearly, you are ready for a focused pilot.

1 Goal and value

☐ Can you name the task and the person who does it today?

Pick one task with a clear owner, such as answering order status emails, rather than a broad aim like using AI in support.

☐ How will you know it worked?

Agree one or two measures before you start, such as time per task, error rate or response time, and record today's figures.

☐ Is the task frequent enough to matter?

A task done hundreds of times a month usually pays back faster than a rare one, even if the rare one feels more painful.

2 Process

☐ Is the process written down?

If two people would describe the steps differently, agree the process first. AI will copy the confusion.

☐ Where must a person decide?

Mark the points that need approval, judgment or a conversation with a customer, so people stay in control.

☐ What happens when it goes wrong?

Decide how errors are caught, who fixes them and how the work falls back to the manual process.

3 Data and documents

☐ Do you know where the information lives?

List the systems, folders and documents the task depends on, and who owns each one.

☐ Is the information current and consistent?

Outdated policies, duplicate records and missing fields lead to wrong answers. Plan a clean-up of the data the pilot uses.

☐ Can the AI see only what it should?

Check permissions. A pilot should use only the records and documents the task needs.

4 Systems and integration

☐ Which systems need to be read or updated?

Note the CRM, ERP, help desk or file storage involved, and whether each has an API or an export.

☐ Who manages access to those systems?

Agree early who can create API keys, service accounts and test environments.

☐ Is there a safe place to test?

A sandbox or test copy lets you try the pilot without touching live customer data.

5 Risk, privacy and compliance

☐ Does the task involve personal or confidential data?

Identify personal, financial or health information and the rules that apply to it before you choose tools.

☐ Which AI providers and data terms are acceptable?

Check whether data may leave your systems, where it is processed and whether it may be used for training.

☐ Who signs off on risk?

Name the person who approves the pilot from a security, legal or compliance point of view.

6 People and rollout

☐ Who will use it every day?

Involve the people who do the work now. They know the exceptions, and they decide whether the tool gets used.

☐ Who owns it after launch?

Someone needs to review results, update instructions and decide on changes once the pilot is live.

☐ What is the smallest useful first release?

Start with one team, one workflow and a fixed review period, then decide whether to expand.

Want a second opinion? Book a 30-minute readiness review at aranv.com/contact. We will go through your answers and suggest a realistic first pilot. Offices in Cary, NC and Canton, MI.